How Communication and Collaboration Powered Allied Properties REIT's SharePoint Migration

Allied is a leading owner-operator of distinctive urban workspace in Canada's major cities, providing knowledge-based organizations with environments for creativity, connectivity and diversity.

SITUATION

Allied Properties REIT decided it was time to replace their content management system as their existing solution had suffered from poor adoption and scalability and usability challenges. Despite efforts to improve the system, it was no longer meeting the needs of the business. Having partnered with CrucialLogics in previous engagements, the Allied team were confident in the team's ability to collaborate and efficiently implement a SharePoint solution.

SOLUTION

CrucialLogics assessed the existing environment prior to building and configuring SharePoint and OneDrive. Focusing on content management and collaboration while implementing best practices for security and data protection, the teams migrated over 1.5TB of data, preserved metadata, and setup Power Automate workflows. Overcoming initial challenges with the limited integrations available with the existing software complicated data migration. CrucialLogics maintained constant communication and addressed delays. They designated project champions and then tailored training, webinars, and change management activities, including Q&A sessions and regular updates via Teams to ensure a smooth transition to SharePoint and OneDrive.

RESULTS

The CrucialLogics team, with their deep understanding of the SharePoint platform and ability to provide clear explanations, was a tremendous business partner. As a result, the project achieved positive outcomes and widespread adoption. Some teams proactively utilized the platform's many features, benefiting from CrucialLogics' training and expertise. Maintaining open communication channels and close collaboration was essential for overcoming the challenges inherent in this type of project.

"The key for us is the communication with CrucialLogics. We were able to adapt as a group and together configure and deliver an exceptional solution for the Allied team."

— Mario Romero, Director, Project Management Office, Allied Properties REIT